

Llyr Gruffydd MS
Climate Change, Environment, and Infrastructure Committee
Welsh Parliament
Cardiff Bay
Cardiff
CF99 1SN

18th March 2025

Dear Mr Gruffydd,

Thank you for the opportunity to provide oral evidence to the Climate Change, Environment and Infrastructure Committee inquiry into Storm Darragh on 6th March.

During my appearance before the Committee, I committed to providing further information regarding the sharing of Priority Service Register (PSR) information between SP Energy Networks and Isle of Anglesey Council.

Storm Darragh struck on Friday 6th December. Given the extreme weather conditions and the paramount importance of our staff's health and safety, we were, in many cases, unable to commence restoring supplies until the afternoon of Sunday 8th December. Prior to the storm's arrival, we participated in Local Resilience Forums to coordinate and share information, and we continued to meet during and after the storm until we returned to business as usual.

I have consulted with my colleagues regarding your inquiry about the sharing of PSR information between SP Energy Networks and Anglesey Council, specifically addressing the duration it took to exchange this information on Sunday 8th December.

On Sunday, 8th December, we attended the 12:30 Strategic Coordination Group meeting, following this our customer service team was in touch with Anglesey Council at 13:28, during which we asked if they required any assistance from SPEN. Anglesey Council informed us that no assistance was required at that time. Following this call, a verbal request was made for SPEN to send the PSR information to the council. This information was provided just over three hours later, at 17:06, in line with GDPR obligations. There was an issue with the Local Authority's firewall which they notified us about at 17:10, and once resolved, we resent the information in smaller files. Later, at 19:51, we received email confirmation that all files had been received.

We are committed to maintaining an open and constructive relationship with all Local Resilience Forums and Councils. This timeline demonstrates our commitment to

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transparency and the efficient handling of the request, which was resolved in under three hours.

I hope this information is helpful to the committee.

Yours Sincerely,



Liam O'Sullivan
SP Energy Networks Licence Director